# Typical School Day What to Expect

## Arrival:

- When you arrive at Snow Valley, please wait on the bus for a Snow Valley team member to greet you. We will give you and the students a few brief instructions to prepare them for the day.
- All teachers and parent volunteers (except for the 2 pre-assigned chalet supervisors) are asked to go directly to the Guest Services desk on the main floor of the lodge where Snow Valley staff will take them to their assigned stations.
- As the students get off the bus, they will receive their lift ticket. The pre-assigned chalet supervisors will then guide the students upstairs to the cubbies assigned for your school so the students may put their belongings away.
- Any students with their own equipment can put their skis and snowboards on the racks outside and head upstairs with their school. After putting on their clothes and boots, these students may head directly outside to meet a Snow Valley instructor.

### **Rentals:**

- The coordinating teacher will ensure that the students who are renting equipment pick up their individual rental cards from the table.
- As soon as the students have their rental cards, Snow Valley staff will help them line up based on discipline (ski or snowboard) and guide them to the Rental Shop.

### **Lessons:**

- After exiting the Rental Shop, students will be directed to their lesson with one of our nationally certified instructors. Students with experience will be asked to demonstrate their skills so that they can be assigned to the appropriate lesson.
- Beginner lessons will either be in a traditional group lesson format or a larger team teaching approach that allows each student to progress at their own pace. They may have the opportunity to practice prior to their lesson and then be called back when their lesson is to begin.
- All students are required to take lessons, no matter what their level of experience. Parents of students
  visiting as part of a school group are not permitted to sign their children out of participating in the
  provided lesson programming.



- Upon the completion of the lesson, the instructor will mark a letter on the student's lift ticket to indicate which lifts they are allowed to use during their free time. This is determined by the instructor's professional assessment of each students' progress and where they feel each student can most safely practice on their own.
- We offer upgrades after lunch as an opportunity for students to access more lifts where they can continue to ski/board until the end of the day.

# **RFID Cards:**

- New this winter, Snow Valley has implemented an RFID gated access system for our chairlifts.
   Students who are assessed as being safely capable of riding one or both of our chairlifts will be given an RFID card by an instructor at the time of assessment and their paper ticket will be marked accordingly
- The RFID card, which will be placed in the student's left pocket, will activate the gates at the chairlift(s), allowing the student to access the lift.
- Students will return their RFID card to a Snow Valley staff member at the time of returning their rental equipment.

### Lunch:

- The coordinating teacher will be provided with Lunch Tickets to distribute to each student that has signed up for the school lunch option
- When they are ready to order, students will line up at the concession, present their ticket, and make their food selection from the school menu options. They will then wait in the pickup line for their food order number to be called.
- We ask that parent volunteers or teachers help with instructing students where to go, food choices, and line control.

# **Departure:**

- Teachers and Parent Volunteers will be called to the Rental Shop 5 minutes before the students.
   Adults will return their equipment and will be given directions to assist the students in returning their equipment and collecting their belongings.
- The students will be called off the hill to return their rental equipment. This typically happens about 30-40 minutes prior to the bus departure time, but this timing may vary depending on how busy the hill is and how many schools are visiting.
- Teachers will organize their students to board the bus. Students with their own equipment must remember to take it all home with them.

